



# Lifetime Residential Warranty

DS-700.12-0107

APPLICATION	PRODUCTS
Underlayment	LATICRETE® 86 Latilevel™ LATICRETE Admix and Primer
Floor Warming	LATICRETE® FahrenHEAT™ LATICRETE Floor Warming Thermostat
Waterproofing	Continuous submersion or shower pan: <ul style="list-style-type: none"> <li>• LATICRETE 9235 Waterproofing Membrane</li> <li>• LATICRETE Hydro Ban™</li> </ul> Intermittent wet areas, or as secondary membrane in shower: <ul style="list-style-type: none"> <li>• LATICRETE Watertight™</li> <li>• LATICRETE 9235 Waterproofing Membrane</li> <li>• LATICRETE Hydro Ban</li> </ul>
Anti-Fracture	<ul style="list-style-type: none"> <li>• LATICRETE BLUE 92 Anti-Fracture Membrane (Full Floor Coverage)</li> <li>• LATICRETE Crack Suppression Kit (treat only existing cracks)</li> </ul>
Thin Bed Method	<ul style="list-style-type: none"> <li>• LATICRETE 254 Platinum</li> <li>• LATICRETE 254R Platinum</li> <li>• LATICRETE 255 MultiMax™</li> <li>• LATAPOXY® 300 Adhesive</li> <li>• LATICRETE 333 Super Flexible Additive mixed with any of the following (do not use in areas subject to water immersion):               <ul style="list-style-type: none"> <li>- LATICRETE 272 Mortar; or</li> <li>- LATICRETE 317; or</li> <li>- LATICRETE 220 Medium Bed Mortar</li> </ul> </li> </ul>
Grout	• LATICRETE SpectraLOCK™ PRO Grout
Sealant†	<ul style="list-style-type: none"> <li>• LATICRETE Latasil™</li> <li>• LATICRETE Latasil 9102 Stone Primer</li> <li>• LATICRETE Latasil 9118 Swimming Pool Primer</li> </ul>

†Use of suitable flexible sealant is required per Tile Council of America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. (“LATICRETE”) warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for the life of the residence when installed in accordance with the written specifications and industry standard guidelines of LATICRETE. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each applicant (refer to chart).

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

As the sole and exclusive remedy for a breach of this limited warranty, LATICRETE will pay for the replacement of its own products and replacement of finishing materials, as well as for the replacement installation, but LATICRETE will not pay more for the replacement, calculated on a square-foot basis, than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective\*.

In the event that the sole and exclusive remedy described above fails of its

essential purpose, the liability of LATICRETE is limited to the dollar value, on a square-foot basis, of the original purchase price of the portion being replaced.

Notwithstanding the previous paragraphs, exterior facades with ceramic tile or stone installed over substrates with steel or wood framing **do not qualify** for this limited warranty—see Data Sheet 230.15 for such applications.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions and industry standard guidelines of LATICRETE. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

## Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 800.243.4788, ext. 235  
Telephone: 203.393.0010, ext. 235  
Fax: 203.393.1948

LATICRETE INTERNATIONAL, INC.  
One LATICRETE Park North  
Bethany, CT 06524-3423 USA  
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